

From: Mike [<mailto:xxx@capharmacy.com>]
Sent: Wednesday, July 18, 2012 9:26 PM
To: James; Jay
Subject: Flawless Generator Operations

Today a powerful storm cell passed thru our portion of Connecticut. The heavy rain and lightning eventually caused an interruption in our electrical service. Putting the pharmacy once again in the dark at 14:25 18 July 2012, only this time it only lasted :30 seconds!

The big turbo-charged chevy motor immediately fired up, the generator came up to speed and the electrical switches through the load over to the generator and the lights were back on all within :30 seconds, the workstations were all back online minutes later. And following a few off hand comments about the lighting, we were all back to work.

A quick check of the status panels reassured me that everything was working as it was designed. And we continued to work providing medications to our patients uninterrupted for the 2 hours and :10 minutes of the power outage. Time that previously would have been lost to us and time we would of made up for late into the night.

I just wanted to pass along to you and your crews the appreciation and thanks from all of us here at CAP Pharmacy for a job very well done!

Very respectfully,
The crew at CAP Pharmacy